

IDENTITY IS KEY

Privacy and Cookie Statement

This Privacy Cookie Statement was last updated on 9 December 2025.

Oribi



Oribi Groep B.V. ('Oribi' or 'we') operates the website www.oribi.nl. As part of the IT services we provide, we process personal data. This Privacy and Cookie Statement explains which personal data we process, for what purposes, and how we handle them.

Summary of our Privacy and Cookie Statement

Your privacy is very important to us. We comply with the General Data Protection Regulation (GDPR). This means that we:

- **Clearly state our purposes** through this Privacy and Cookie Statement, before processing your personal data.
- **Store as little personal data as possible** and only what is necessary.
- **Request explicit consent** when required.
- **Apply appropriate security measures** and require the same from our processors.
- **Respect your rights**, including your right to access, correction, and deletion.

What are our data processing purposes?

We may collect various types of personal data from you. Below, we explain for each purpose which data we collect, why we collect it, and how long we retain it. If you have any questions or would like to know exactly which data we hold about you, please contact us. Our details can be found at the end of this statement.

Providing our services

Organizations can use our IT services.

To deliver these services, we process the following personal data:

- First and last name of the contact person
- Organization name (optional)
- (Business) telephone number
- (Business) email address
- Business address
- Payment details
- Invoice details
- Any correspondence content

We process this data based on our legitimate interest in performing the contract with your organization and maintaining the resulting business relationship. We retain the data for the duration of the agreement and up to two years afterward in our CRM system. Certain data may be retained longer if required by law (for example, the seven-year tax retention period).

Oribi Academy

We provide in-house training sessions and workshops through the Oribi Academy.

To organize and deliver these training sessions and workshops, we process the following personal data.

- First and last name of participant
- Organization name (optional)
- (Business) telephone number
- (Business) email address
- Business address and location
- (Business) billing details
- (Business) payment details

- Job title and background of participant(s)
- Purchase order/reference number
- Any correspondence content

When your employer books an in-house training session, we process your data on the basis of our legitimate interest in fulfilling the contract with your employer. We retain this data until the training or workshop has been completed and payment has been received. Some data may be retained longer if legally required (for example, due to the seven-year fiscal retention period).

Online learning environment

When you become a customer of Oribi (for example, by registering for a training or workshop), you gain access to our online learning environment, where we will provide you with an account.

To set up your account, we process the following personal data.

- First and last name
- Date of birth
- Email address
- Password

Your account data will be retained only as long as necessary to provide access to the online environment, calculated from the start of your training or workshop.

Products

Activating an account on Oribi ShowID

The mobile application Oribi ShowID functions as a personal identity vault, allowing employees to securely store and manage identity documents, diplomas, certificates, and access credentials.

The employer sends an activation link to the employee.

To activate the account, we process the following personal data:

- First and last name
- Email address
- Date of birth

These account details are processed based on your consent. We retain this data for as long as the service is used or as required by applicable law.

Adding documents and/or identification documents to Oribi ShowID

When uploading documents to Oribi ShowID, you will be asked to provide certain personal details.

We process the following types of data:

Personal information

- First and last name
- Gender
- Date and place of birth
- Nationality
- Personal identification number
- Residence permit details (if applicable)

Identification document details

- Type of identification document

- Document number
- Date of issue and expiry data
- Issuing authority
- Signature
- Image on the front and back of the identification document

Chip data

- Public NFC chip data

Biometric verification data

- Passport photo (analog or chip)
- Selfie
- Verification results
- Verification date and time

Other (optional or additional) data

- Images of other personal documents uploaded by user
- Email address invitee
- Metadata such as verification time, type of document, session ID, client reference, IP address, device information

We process these data based on your consent. If you withdraw your consent or no longer use the service, the data will be deleted. Some data may be retained longer if required by law.

Oribi SmartID

The Oribi SmartID application automates identity and access management within organizations. SmartAIM reads identity information from HR systems such as AFAS or Youforce and manages the creation, modification, and revocation of accounts and authorizations in connected target systems such as AD, Entra, or HiX. Thanks to its modular design and powerful RBAC/ABAC structure, Oribi SmartID ensures control, transparency, and compliance with laws and regulations.

To create, manage, and enable access through Oribi SmartID, we process at least the following personal data:

- Employer
- First and last name
- (Business) email address
- (Business) telephone number
- Date of birth
- User role
- Organizational unit

These data are processed on the basis of performance of a contract. They are retained for up to two years after the end of the employment agreement.

Activating an account on Oribi MobileID

The mobile app Oribi MobileID helps organizations verify identities reliably. The app allows users to scan an identification document, verify authenticity via NFC, and – if desired – perform a facial comparison. The results are instantly displayed in the user's own system or in the Oribi MobileID portal.

To activate the account, we process the following personal data:

- First and last name
- Email address
- Date of birth
- Account information
- Usage information
- Organization details

These data are processed on the basis of performance of a contract and retained for as long as the account remains active.

Security and monitoring of Oribi MobileID

To secure and monitor Oribi MobileID accounts, we process:

- IP addresses
- User IDs
- Session information
- Audit logs
- Browser information

These data are processed on the basis of legitimate interest and are retained for up to 90 days, unless required longer for incident investigation.

Billing and contract management of Oribi MobileID

To manage contracts and billing for Oribi MobileID, we process:

- Email address
- Business payment details
- Organization details

These data are processed on the basis of performance of a contract and retained for seven years.

Product analytics and usage statistics of Oribi MobileID

To perform product analytics and assess usage statistics, we process:

- IP addresses
- User IDs
- Session information
- Audit logs
- Account details
- Email address
- Telephone number
- Usage data

These data are processed on the basis of performance of a contract and retained as long as the account remains active.

Oribi GuestID

Oribi GuestID is a visitor management platform that automates the entire registration process—from check-in to check-out—ensuring a secure and professional reception experience.

To enable the use of Oribi GuestID, we process the following personal data:

- Gender

- Initials
- First name
- Prefix(es)
- Last name
- Company
- Job title
- Email address
- Telephone number
- Mobile telephone number
- License plate number
- Photo
- Data of birth
- Place of birth
- Employee number
- Street name
- House number
- Postcal code
- City
- Nationality
- Identification document
- Type of identification document
- Passport number

These data are processed on the basis of performance of a contract. We retain them for as long as the service is used or as required by law.

C-Register

The C-Register system enables organizations to quickly and securely verify whether employees hold the required certifications.

To create and manage user accounts within C-Register, we process:

- First and last name
- Email address
- Telephone number

These data are processed on the basis of performance of a contract and retained for as long as the service is used or as required by law.

Oribi CertifID

Oribi CertifID is a qualification management system that helps organizations manage staff qualifications, ensure compliance, and streamline certification processes.

To create and manage user accounts in Oribi CertifID, we process:

- First and last name
- Email address
- IP address

These data are processed on the basis of performance of a contract and retained for up to 90 days.

Oribi ExpertID support

Oribi ExpertID is an identity verification platform that assists organizations in managing and validating identity data. With the connected document reader, the user can easily scan an identification document, verify authenticity via NFC, and – if desired – perform a facial comparison. The results are instantly displayed on the display of the document reader or can be later viewed in the portal.

To provide customer support within Oribi ExpertID, we process:

- Identification data
- Contact details
- Account information
- Usage data
- Organization information

These data are processed on the basis of performance of a contract and retained as long as the account remains active. Personal data obtained from identity documents are anonymized within 28 days.

Billing and contract management of Oribi ExpertID

To manage billing and contracts within Oribi ExpertID, we process:

- Email address
- Telephone number
- Business payment details
- Organization information

These data are processed on the basis of performance of a contract and retained for up to seven years.

Logging Oribi ExpertID

Oribi ExpertID maintains logs for auditing, security, and incident analysis.

For this purpose, we process:

- Username
- System usage or error timestamps
- Technical meta data like version number, error codes, and system IDs

These data are processed on the basis of legitimate interest and retained for up to six months.

Oribi WorkPassID

Oribi WorkPassID is a digital platform that supports companies across sectors by providing a complete solution for chain and workforce registration. This way it ensures safe, fair, and efficient operations.

To create and manage accounts and access permissions, we process:

- Email address
- Telephone number
- Name
- IP address

These data are processed on the basis of performance of a contract and are retained for up to 12 months.

Customer support

You can contact our customer service with questions about our applications, products, or any other matters.

To handle your inquiry, we process the following personal data:

- First and last name
- Organization name
- (Business) email address
- (Business) telephone number
- Your inquiry

We process these data based on your consent. Recorded phone calls are retained for three months, support tickets for up to 12 months.

Requests for information

You can request additional information about a specific product.

To handle your request, we process the following personal data:

- First and last name
- Organization name
- (Business) email address
- (Business) telephone number
- Areas of interest (optional)
- Questions and/or comments (optional)

We process these data based on your consent and retain them until we believe your inquiry has been resolved, or for a maximum of four weeks if we receive no response to our follow-up.

Requesting a product demo

Through our website, you can sign up for a demo of our products.

To process your request, we process the following personal data:

- First and last name
- (Business) email address
- (Business) telephone number
- Questions and/or comments (optional)

We process these data based on your consent and retain them for up to two years in connection with any quotation process resulting from the demo.

Requesting a consultation

If you request a consultation about a specific product, we process your personal data to contact you regarding our solutions.

To contact you, we process the following personal data:

- First and last name
- Organization name

- (Business) email address
- (Business) telephone number
- Areas of interest (optional)
- Questions and/or comments (optional)

These data are processed based on your consent and retained for two years following the request, to support any quotation process that may arise.

Requesting a quotation

Businesses and government organizations can request a quotation from us.

To prepare a quotation, we process the following personal data:

- Organization name
- Business details
- Email address
- Telephone number
- Any additional information you provide during the quotation process

We process these data on the basis of performance of a contract and retain them for two years after the request. Certain data may be retained longer if required by law (for example, the seven-year tax retention period).

Working at Oribi

If you apply for one of our vacancies or submit an open application, we process your data to handle your application and, where applicable, prepare an employment agreement.

We process the following personal data:

- First and last name
- Address and place of residence
- Email address
- Telephone number
- Curriculum Vitae (CV)
- Motivation letter
- Photograph
- Salary indication
- References
- Any additional information you include in your application

Your application data are retained for up to six weeks after the position is filled. We retain these data so we can contact you if the position opens up again within the probation period. With your consent, we may retain your data for one additional year to consider you for future opportunities. You can withdraw your consent at any moment by sending us an email. If you are hired, your application data are stored in your personnel file and kept as long as necessary, and for recruitment data up to two years after employment begins.

A social-media and internet screening may form part of the recruitment process to protect our company's reputation. We do this on the basis of legitimate interest. To conduct this review, we do a Google search on the candidate's name and view any publicly available profiles on social media. We will discuss the results of this review with the candidate. You may object to such screening at the time of application.

Newsletters

You can subscribe to our quarterly Oribi Newsletter, containing updates about new products, developments, and upcoming events.

To send this newsletter, we process the following personal data:

- First and last name
- Email address

These data are processed based on your consent and retained until you unsubscribe. You may withdraw your consent at any time using the unsubscribe link in the email.

ReCAPTCHA

We use reCAPTCHA to prevent misuse of our contact forms.

When you confirm you're not a robot, the following data is analyzed:

- The speed at which the form is completed
- Mouse movements while completing the form
- The IP address of the person submitting the form

This helps determine whether a form is being submitted by a human or a bot. For more information, please consult Google's Privacy Policy.

Images and media

Our website may display images or videos produced by Oribi or its business partners.

To display such material, we process the following personal data:

- First and last name
- Email address
- Telephone number
- Image or video material
- Any information you voluntarily disclose in that material

We process these data based on your consent, which you may withdraw at any time by contacting us. We retain these data until you withdraw your consent.

Contact: email or telephone

When you contact us by email or phone, you accept our offer to communicate.

To process your request, we process the following personal data:

- First and last name
- Business information (if applicable)
- Email address
- Telephone number
- Social media account (if used for contact)
- Any message content you provide

We process this based on the performance of a contract or consent and retain it for as long as necessary to handle your inquiry, or up to two years after our last contact.

Visiting our offices

When you visit one of our offices, we register your personal data to manage the appointment.

When you visit one of our offices, we process the following personal data:

- First and last name
- Email address
- Telephone number
- Appointment details

We process this based on our legitimate interest in ensuring the security of our staff and visitors. We retain these data in our digital calendar for up to two years.

Supplier relationships

We purchase products and services from various suppliers.

- To manage orders, we process:
- Company name
- Business address
- Contact person's name
- Email address
- Telephone number
- Financial details
- Any other information you share with us

We process these data based on our legitimate interest in performing the contract with your organization and retain them for the contract duration, or longer if required by law (for example, the seven-year fiscal retention).

Sharing of personal data with third parties

Oribi shares your data only when permitted by law, for example when:

- We engage another party to process data on our behalf;
- We are legally obliged to share data (e.g., with law enforcement);
- There is another valid legal ground for transfer.

Third parties processing your personal data on our behalf:

Type third party	Receiving country	Purpose transfer
IT service providers	Netherlands	Identity verification via document & selfie
	Luxembourg	Data hosting in the cloud
	Netherlands	Data hosting in the cloud

	Netherlands	Technical maintenance and management of IT systems
	France	Sending and receiving of email communication
	Netherlands	Sending newsletters
	Netherlands	Hosting and managing website
	Netherlands	Managing customer data (CRM)
Payment service providers / debt collectors	Netherlands	Digital processing of work order

This Privacy and Cookie Statement applies only to Oribi's services. We are not responsible for the privacy policies of other websites linked from ours.

Lead generation via Leadinfo

We use the lead generation service provided by Leadinfo B.V. (Rotterdam, Netherlands). This service recognises business website visits based on IP addresses and shows us publicly available company information, such as company name and address. Leadinfo places two first-party cookies that analyse visitor behaviour on our website. Leadinfo also processes domains entered in forms (e.g. 'leadinfo.com') to correlate IP addresses with companies and improve its service.

We use Leadinfo to identify potential business leads and optimise our marketing and sales activities. The processing is based on our legitimate interest (marketing). A balancing of interests has been carried out, which concluded that the impact on visitors' privacy is limited and that an opt-out is available.

More information about data processing is available at www.leadinfo.com. You can unsubscribe via this page: <https://www.leadinfo.com/en/opt-out>. When you do so, your data will no longer be recorded by Leadinfo.

Social-media buttons

Our website includes social-media buttons that redirect you to the relevant platforms, allowing you to follow us or share content. These buttons use code provided by the platforms themselves.

Please consult the privacy policies of the respective platforms:

- [Facebook \(Privacy Policy\)](#)
- [X \(Privacy Policy\)](#)
- [Instagram \(Privacy Policy\)](#)
- [Pinterest \(Privacy Policy\)](#)

- [YouTube \(Privacy Policy\)](#)
- [LinkedIn \(Privacy Policy\)](#)

Cookies

Our website uses first-party and third-party cookies. Cookies are small data files stored or read from your device (PC, tablet, smartphone) via your web browser. We use the following cookies:

Functional cookies

These cookies have a functional role within the website. They ensure the website properly functions, for example by making sure the website is optimally displayed on your screen. These cookies don't require consent.

Analytical cookies

These cookies help make the website more user friendly. They provide insight into web usage, for example:

- The amount of visitors
- Popular pages
- Average session duration
- Used devices and browsers

This information helps us improve the website. We use these cookies in a privacy-friendly manner. When these cookies process personal data, we ask your consent.

Marketing cookies

These cookies Allow us and our partners to show you personalized ads.

These cookies may collect data such as:

- First and last name
- Login information
- Display preferences
- IP address
- Cookie ID
- Click and website behaviour
- Referrer URL
- In-app behaviour

For these cookies, we need your consent. We request your consent via the cookie banner when you first visit the website. You can withdraw consent at any time. Without your consent, only functional cookies are placed.

Below you will find an overview of the cookies we use

Name	Type(s)	Cookies	Retention period
Google Analytics	Analytical	_ga	2 years
Google Analytics	Analytical	_ga_H1WSLST0ML	2 years

Google Analytics	Analytical	_gat_gtag_UA_12056943_1	End of session
Google Analytics	Analytical	_gid	23 hours
<p><i>These cookies are placed by Google Analytics. These cookies give us a better understanding of visitor behaviour on the website. This information is then used to improve the user experience on the website. This processing takes place in the United States of America. Read here how Google handles your data: https://business.safety.google/</i></p>			
Vimeo	Analytisch, Tracking	vuid	2 years
<p><i>These cookies are placed by vimeo.com and player.vimeo.com. They ensure that the videos can be played. They also analyse the IDs of visitors.</i></p>			
Leadinfo	Analytisch, Tracking	_li_id	2 years
Leadinfo	Analytisch, Tracking	_li_ses	End of session
<p><i>Leadinfo places two cookies that only provides Oribi insights into the behaviour on the website. These cookies will not be shared with other parties.</i></p>			
Vimeo (functional)	Functional	__cf_bm	End of session
Vimeo (functional)	Functional	_cfuvid	End of session
<p><i>These functional cookies ensure that the Vimeo video player works.</i></p>			
YouTube	Tracking	VISITOR_INFO1_LIVE	6 months
YouTube	Tracking	VISITOR_PRIVACY_METADATA	6 months
YouTube	Tracking	YSC	End of session

Managing cookies

In your web browser, you can set it to only accept the storage of cookies when you give your consent. For more information on how to do this, please refer to your browser's manual. Note: many websites may not function properly if cookies are disabled.

Deleting cookies

Most cookies have an expiration date. When an expiration date is set, the cookie will be automatically deleted once that date has passed. You can also choose to delete cookies manually before they expire. For instructions on how to do this, please refer to your browser's manual. Below you will find a link for each browser to the provider's website, where step-by-step instructions are provided on how to block or delete cookies.

- [Internet Explorer](#)
- [Google Chrome](#)
- [Firefox](#)
- [Edge](#)
- [Safari](#)

How are your personal data protected?

Oribi takes appropriate security measures to minimize misuse of and unauthorized access to your personal data. We implement the following security measures:

- We comply with the ISO 27001 standard for information security and are certified accordingly. This ensures that your data are well protected.
- Only authorized employees have access to personal data. Access is limited based on role and is reviewed periodically.
- All data traffic between our website and your browser is encrypted via HTTPS.
- Data are stored in secure data centers with physical and digital access protection.
- Strong passwords are mandatory and are changed regularly.
- Access to personal data is logged and actively monitored to quickly detect unusual behavior.
- Data are backed up regularly, and these backups are stored in encrypted form.
- We regularly perform vulnerability scans and penetration tests to identify and resolve security risks.
- Employees receive periodic training on data protection and information security.
- We have a clear process in place to respond quickly and effectively to security incidents.
- New features or systems are designed with privacy and security in mind by default.
- We verify that our suppliers also implement adequate security measures.

What privacy rights do you have?

- **Right of access:** You have the right to access the personal data we process about you
- **Right to rectification:** You have the right to correct or supplement your personal data if they are inaccurate or incomplete.
- **Right to object:** You can object to the processing of your personal data, including for direct marketing purposes.
- **Right to erasure:** You can request that we delete your personal data.
- **Right to withdraw consent:** If you have given us consent to process your personal data, you can withdraw this consent at any time.
- **Right to data portability:** Where technically feasible, you have the right to have the personal data we process about you transferred to a third party.
- **Right to restriction of processing:** In certain cases, you can request that we temporarily or permanently restrict the processing of your personal data.

When you submit a request, we may ask you to identify yourself. We do so to ensure that the personal data belong to the right person.

We will generally respond to your request within one month. However, this period may be extended by two months for reasons related to the specific privacy rights involved or the complexity of your request. If we extend this period, we will inform you in a timely manner.

If you wish to exercise any of your rights, please send a message to fg@oribi-groep.nl.

Changes to the privacy and cookie statement

If our services change, we will need to update this privacy and cookie statement. Therefore, always check the date at the top of this document and review regularly to see if new versions are available.

Questions or complaints

If you have any questions, or if you wish to file a complaint about the use of your personal data, you can send an email to privacy@oribi-groep.nl. We address all questions and complaints internally and will inform you of the outcome. If you are not satisfied with how we have handled your concern, you may file a complaint with the supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

Contact details

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